



project to stimulate	rowth challenges. This work is enhanced by the work of the Nourish EU, a Europea the development of Healthy & Creative Food Regions.
	www.uppershannonerne.ie
	The Upper Shannon Erne Future Economy [USEFE] is a joint initiative between businesses, the Local Authorities of Cavan, Leitrim, Longford and Roscommon, Bord Na Mona and ESB. It enables businesses to proactively influence and assist with the broader economic development of the region and identify opportunities for synergies across sectors and between various scales of business. It acts as the frish Strategic Partnership for nourish eu.
	www.nourisheu.com
nourish eu Healthy & Creative Food Regions	nourish eu is an Erasmus+ funded project to support Healthy & Creative Food Regions in Northern Ireland/UK, Ireland, Bulgaria and Hungary. We are working to encourage food SMEs to innovate /orchestrate change in the entrepreneurship, development, production & marketing of "healthier food".
	Aurivo is one of Ireland's leading Co-Operatives with particularly strong expertise in
Aurivo 🌀	Autrivo is one or internas treating uc-operatives with particularly strong expertise in dairy. Autrivo has a growing portfolio of innovative consumer brands, including its multi award-winning connacht Gold range, Donegal Creameries, Organic for Us and sports nutrition brand, For Goodness Shakes. From its Dairy Ingredients business in Ballaghaderreen, Aurivo exports butter and enriched milk powder to almost 50 countries globally, in markets as diverse as Afghanistan, Costa Rica, Germany, Iraq, Migeria and Saudi Arabia.

NET		

#### Showcase Event

Food Producers/Businesses	Food Buyers & Distributors
Showcase your healthy food ranges	Meet healthy food producers from our region
Pitch to potential food buyers	Discover new high margin healthy food products
Network with like-minded entrepreneurs	Cash in on Health and Wellness trend
Sample innovative and healthy foods on offer in the region	Sample innovative and healthy foods on offer in the region



#### SOLUTIONS

#### Distribution Panel Discussion

Facilitator	Sean McGloin, The Cheese Hub and National Organic Training Skillnet
Expert Panel:	Seamus Hannon, National Sales Manager, Aurivo
	David Burns, Richmount Cordials, Longford
	Tanya O'Brien, The Irish Food Co-op
	Seamus Mulligan, CONEKT




Distribution Panel Discussior

Seamus Hannon National Sales Manager Aurivo

# Introductions & Company update National account Manager Aurivo Consumer foods Areas of responsibilities include Butter & Liquid milk Business turnover 2014 Total business - 447M Consumer Foods - 75M Customer base Nutlibles, Discounters, Symbols, Independents, Foodservice Product mix Brands Mik, Butter, Sports nutrition drinks Brands include Connacht Gold, Donegal creameries, Organic for us, For Goodness Shakes Private label brands for a wide range of customers

Aurivo 🍥









#### What do buyers want in a buyer-seller relationship

Direct communication

- Always communicate openly with buyers
- No matter what the communication make sure they hear it from you
- Never use the shield of emails instead of making contact by phone
- Honesty & Integrity
  - No one like doing business with someone who is less than honest
    Long term partnerships
  - Relationship needs to be mutually beneficial to both parties
  - Majority of retailers don't want to have to switch suppliers
  - When things go well partnerships can last a long time

Aurivo 🍥

























Co-op Structure	
Co-op Members Board Co-ordinator Distribution Sales Marketing Office Manager	



#### Co-op Financial Overview

- Funding & Grants

   Grant Aid-€55,000
   Community finance working capital €17,000
   Producers investment €14,000
- Overheads

  - Ongoing co-ordination
     Ongoing co-ordination
     I part time permanent employee
     Ongoing marketing
     Insurance

  - Consolidation Service
- Costs
  - 20% Commission





#### Distribution

- Advantages
- Chilled & Ambient Product in same box
- Chill is maintained at < 5 degrees
- 24 hour distribution to anywhere on the island
- Challenges
- Shelf Life Sensitive Products
- €100 minimum order
- · Costs of delivery to consolidation centre



#### Advantages of Co-op Membership

- Improved product availability- Nationwide
- Reduces Admin



- Potential for Cross Selling
- Collaboration & Information Sharing Between
   Producers
- Increased Brand Awareness





SOLUTIONS
Distribution Panel Discussion
Seamus Mulligan,
CONEKT





#### Agenda

- Who we are and what we do...
- Our Clients
- Delivering results for you...
- Summary
- Tips and Trends

#### CONEKT



#### Who we are

- Family business
- Established in 2004
- Our passion is helping clients achieve their goals
- Our mission statement...

Driving brand distribution cost effectively for our clients



#### What we do

- Our core services are all focussed on driving brand distribution for our clients to be specific...
- We track on shelf availability
- We intervene with the retailer to fill gaps
- We actively sell the product benefits to the retailer
- We fill gaps through order placement
- We will also merchandise gaps if there is stock in the storeWe make sure that agreed promotions are prominently
- displayed
  We can also provide many additional services such as planogramme compliance, FSDU placement, etc.

CONEKT

#### Why we do it well

- People → right people, rewarded, developed and retained
- Relationships → are critical and we work hard at building them
- Selling  $\rightarrow$  this is our point of difference!
- Franchise retailing  $\rightarrow$  this is a specialist skill
- **Process**  $\rightarrow$  we are very client focussed
- Information → at the heart of driving performance

#### Why we are right for Small Food Companies

- CONEKT is a small family business, that gets small business → We understand and empathise with small food producers
- We are a shared sales solution  $\rightarrow$  we know small producers cannot afford dedicated sales teams
- Retailer Relationships are critical  $\rightarrow$  We have developed excellent relationships with retailers, built up over 11 years
- Excellent track record with, Keoghs, Insanely Good Sauce, Bru Brewery







#### Delivering results for you...

#### We deliver great results because...

- We've identified the best calls
- We have a knowledgeable, motivated and experienced team
- We underpin everything we do with strong processes
- We use the best technology
- We are an extension of our clients (people, brand, values)
- We have excellent relationships at store level

CONEKT

#### Technology platform

- Bespoke handheld Tablet data capture system
- Heavily customised for CONEKT
- All reports are relevant and actionable

#### Coverage

- All major Multiples, Tesco, Dunnes, SuperValu, Superquinn
- The best stores in all major symbol group facia including Eurospar, Spar, Centra, Spar, Costcutter, Mace, Gala and Independents
- A mix of weekly, 2 weekly and 4 weekly calls
- A set journey plan

CONEKT

#### The CONEKT service

- Continuously driving brand availability
- Excellent relationships at store level driving maximum brand distribution and exposure.
- Direct feedback from store (all supported by photos) to help you make quick & informed decisions
- Provision of national data store by store on all SKU's
- Maintaining and growing a strong sales performance number

#### CONEKT

Tips and trends

#### Tips

- Clarify your head office agreement
- Number of SKU's
- Number of stores
- Size of stores
- Are you plannogrammed, if so for what size of stores?
- Where are you located in store
   Have a brand champion at store level
  - The first 3 6 months are crucial, so leave no stone unturned
  - Make sure you get what you are entitled too
  - Sell the brand story with an Impactful sales aid sheet
  - Product codes
  - Planogram details
  - POS material
  - Retailer hook (franchise operations)

#### CONEKT

#### Trends

- All major retailers want to fly the Irish flag
- The climate is right for small Irish family owned business's with a great product and a great story
- Well being, Gluten free, Low fat, low Sugar, Good for you
- Central distribution

#### CONEKT

## SOLUTIONS Distribution Panel Discussion Panel Discussion and Open

Forum















- 8.5million people
- A fantastic platform to launch a food business.

#### **ABOUT**

"HIRO by Roisin" is an exciting new range of delicious, fresh, unprocessed, & convenient chilled meals. Always super healthy, super filling & super low in calories too.

A real healthy HIRO.





#### LEARNING FROM OTHERS

Presentations and Case Studies

John Byrne, Commercial Manager Dairy Ingredients & Exports Group Innovation Manager, Aurivo

**Growing Food Brands** 

	Aurivo 🍥
Growing Food Brands	
Aurivo Experience John Byrne 14 <sup>th</sup> October 2015	



#### **Know Your Brand**

- Define the category you are in
   E.g. Newspapers are in the Communication Industry
- Know your competitorsWho are they?What do they have to offer? •
- What is special about your products / service?
   Do a list.
   Be Specific
- How does your product / service compare to your competitors?
- Who is your target market
   Define it. Be Clear. Know them by name!































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#### Campaign objectives

- Broaden the appeal of the Connacht
   Cald broad
  - Gold brand • further than health conscious/ convenience consumer with Low Fat butter
- Grow sales of other skus in the Connacht Gold butter range for baking and cooking, particularly
   Softer
   Unsalted
- Media: TV Print Online POS Social Media – PR










































































#### The Molloy's Story

• Baking since 1922

• Fourth Generation Molloy Family

• Purpose built bakery

Over 40 staff

• Avid Rossie







#### Why Free From?

- Ireland has 1 of the highest rates Coeliac Disease in Europe
- 46,000 people in Ireland have Coeliac Disease
- 1 in 5 people in Ireland suffer from allergies such as Dairy





#### **Company's Vision**

• In looking to grow the company and build its brand as the quality brand of choice, the company wishes to focus on the needs of the **"Free From"** and **"Gluten Free"** target markets to deliver customer satisfaction better than its competitors **in confidence and style** and to be a success without being a specialist product within a gluten free aisle.





#### Award Winning Products





#### **Honest Products**



### Mini Cakes 5 Flavours: Blueberry, Apricot & Cherry, Date & Pecan, Lemon & Poppy Seed and Chocolate.

- Biscuits 3 Flavours: Chocolate Chip, Ginger & Orange and Toasted Coconut.
- Cantucci, (biscotti) Almond, Chocolate chip, White chocolate and Cranberry.

#### Staff

- Strong Team Good attitude
- Knowledgeable
- Distribution
  - Expense
  - Finding the right partner
     Pallet size
- Presentation and packaging Maximising pack size
- Population in rural Ireland
- Shelf Life



#### Advice going forward

**Obstacles** 

- If I knew then what I know now (branding)
- There is help out there local LEO offices, Bord Bia & Failte Ireland.
- Fellow business people networking


# • Any Questions?

• Thank you for your attention!

End

LEARNING FROM OTHERS Presentations and Case Studies

Tom Collins Bord Bia Consumer Insights Health and Wellness

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# Health & Wellness Areas of opportunity

Tom Collins, Bord Bia



Bord Bia



# The New Consumer Agenda







Self-reliance

Balance

Post-materiality

# The New Consumer Agenda



Crippling levels of trust towards businesses is creating both a *need* and *desire* for self-reliance

Self-reliance





# The New Consumer Agenda



Growing desire for balance which is driven by a desire to manage life, and not let life manage you

Balance









# The New Consumer Agenda



Consumers are reassessing the value of material possessions & have begun to return to the important foundations in life

Post-materiality





...a catalyst for behavioural change within health & wellness





So, what evidence of these changes can be seen in today's consumer behaviour?









# Health & wellbeing

"I want to live more responsibly and make better choices that make a difference without having to compromise"







# How is this sub-trend evolving?



More sophisticated and personalised health measures that are woven into exciting products & services



3 6 9 9













# Thought-starters: How could you ..?

.



Leverage technology to help consumers make the most of your product, and understand its health and energy benefits for adults and children alike? Pare back ingredients, processes or packaging to emphasise the naturalness of your product?

Make your product customisable, and suitable for a variety of diets and lifestyles? How can it contribute to a holistically balanced lifestyle?













# **Personal Perspectives**

Great Progress How to build on this?

# **Market Led Innovation**

Customer Insights Bord Bia Intelligence

# **R&D** Funding

Small Firms 45% Medium companies 35% Large companies 25%

# **People Support**

Key Manager Grant Mentor Support

# Employment & Investment Relief Ell

Investor 30 %relief Plus 10 % subject to reaching employment targets by year 3

# Collaboration with Universities & Colleges

Innovation Vouchers €5k

Innovation Partnerships up to 80 per cent funding(max grant 200k)

Fusion Programme Intertrade Ireland 18 months package

# Think collaboration with Universities / Colleges

Teagasc

Local colleges

DIT School of Culinary Arts and Food Technology

# Consider Partnership with Companies

Sometimes a lager entity may be the key to scaling

Linkage between local companies.

Build on USEFE Food group

# Thank you

# SOLUTIONS

Financing Innovation

Orla Casey, Momentum Funding Opportunities for Innovation



## **Positive funding environment**

The Supporting SMEs Online Tool is a new cross-governmental guide to help small businesses know which of the over 80 Government supports could possibly fit your business.

Check out www.supportingsmes.ie





### LOCAL ENTERPRISE OFFICE Priming Grant

Business start-up grant, available to micro enterprises within the first 18 months of start-up, of up to 50% of the investment

#### Criteria:

A business which on growth will fit the Enterprise Ireland portfolio
A manufacturing or internationally traded services business
A domestically traded service business with the potential to trade internationally
Deadweight and displacement

\*Deauweight and displacement

All grants of a value greater than or equal to €40,000 need El approval

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## LOCAL ENTERPRISE OFFICE Business Expansion

Business Expansion grant is designed to assist the business in its growth phase after the initial 18 month start-up period.

Business that had availed of a Priming Grant are ineligible to apply for a Business Expansion grant until 12 months after approval/drawdown date of Priming Grant whichever is the later

PLEASE NOTE – part of the grants are repayable

# support knowledge action

#### FUNDING OPPORTUNITIES



#### **Microenterprise Loan Fund**

Targeted at start-up or growing microenterprises across all industry sectors. Provide unsecured business loans of €2,000 to €25,000 for commercially viable proposals that have been declined bank credit. Based on business plan Term from 3 to 5 years Reduced Interest Rate 7.5% (7.8% APR) for LEO clients Flexibility on repayment terms

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#### LEO Roscommon funding programmes In-House Training

50% of the training costs, subject to a maximum of €3,000

#### Website Design and Upgrade

Create a new, or upgrade an existing website. 50% to a maximum of €750 for a new site and to a maximum of €600 for an existing site.

#### IN SOME CASES .... Exhibitions

A grant may be available for participation at an Exhibition or Trade Fair. Applications are assessed on a one-to-one basis. The grant is at a rate of **50% of the Stand Space**, subject to a **maximum of €3,000** 

#### Branding/Rebranding/Marketing

Grant aid is available at a rate of 50% of the net cost of eligible expenditure, up to a maximum of €1,000

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RURAL DEVELOPMENT PROGRAMME END 2015 – EARLY 2016 upon completion of Local Development Strategy

County allocations from a total of €235 million + €15 million for two Department of Agriculture, Food and the Marine <u>artisan food schemes.</u>

LEADER Theme	Economic Development, Enterprise Development and Job Creation	Social Inclusion	Rural Environment
LEADER Sub Theme	Rural Tourism	Basic Services targeted at hard to reach communities	Protection and Sustainable use of Water Resources
LEADER Sub Theme	Enterprise Development	Rural Youth	Protection and Improvement of Local Biodiversity
LEADER Sub Theme	Rural Towns		Development of Renewable Energy
LEADER Sub Theme	Access to Broadband		

## **RURAL DEVELOPMENT PROGRAMME**

#### What grant rates will be available?

Yet to be finalised but it is expected that it will be up to 50% for private promoters and up to 75% for community organisations. Training activities may be funded up to 100%.

## Artisan Food Cooperation Scheme

Improved marketing of local food is a priority . It also aims to provide impact in terms of food trails and centres of excellence.

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## **ENTERPRISE IRELAND**

High Potential Start-Up (HPSU) Funding for innovative and export focused businesses with potential to create 10 jobs and €1m in sales within 3 to 4 years of starting up.

#### **Competitive Start Fund (CSF)**

A €50k equity investment designed to accelerate the development of high potential start-up companies

#### Innovative HPSU Fund (Equity)

Equity investment to HPSU clients, on a co-funded basis to support the implementation of a company's business plan.

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# Enterprise Ireland's €200,000 Competitive Feasibility Fund for the West Region

HELPING ENTREPRENEURS TRANSFORM THEIR IDEAS INTO AMBITIOUS NEW COMPANIES IN GALWAY, MAYO AND ROSCOMMON

www.enterprise-ireland.com/cffwest Fund opens 28 September and closes Tuesday 20 October at 3pr

## **ENTERPRISE IRELAND**

Post Investment Supports for companies in a growth phase. These supports are focused on exploring new international opportunities and continued development of the management team.

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## **SPOTLIGHT ON EUROPE**

## **HORIZON 2020**

Offers Irish companies valuable opportunities to participate in high quality collaborative research projects with other companies and research institutions across Europe.

For more information, go to www.horizon2020.ie

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## **SPOTLIGHT ON EUROPE**

## **Eurostars**

SMEs looking to partner on close-to-market R&D projects with another company or companies in Europe can apply to Eurostars Programme for research funding for the collaborative project. Projects approved by Eurostars are eligible for up to 50% funding towards their costs.

For more information, go to <u>Eurostars</u> <u>Programme</u>.


















